

Summary of Responses

Name	Area	Support Y/N	Response No.	Summary
Shaun Brotherton	WD	No	1	Suggests an increase would be detrimental to customers
Rob Winship	TD	Yes	2	Would support a multi seater tariff for all areas
Gareth Flint	TD	Yes	3	Would like a 12% increase in the Tynedale zone. Would like it applied through the running mileage rate, no change to the flag
Mel Silcock	TD	Yes	4	8% increase and for all zones to be of the same tariff
Alexander Hurst	BV	Yes	5	10% increase for Blyth Valley. Would like the same tariff for the BV,WD & CM zones.
Scott Gillie	BT	Yes	6	15% on mileage. All zones to be of the same tariff. Multi seater tariff @ +20%
Ashik Miah	TD	Yes	7	No further information
Zafar Sharif	TD & CM	Yes	8	10% increase across all tariffs New tariff for 4-6 passengers Tariff 1 - £1 Tariff 2 - £2 Tariff 3 - £3. Minimum fare for 1-4 passengers of £4 Minimum fare of £5 for 5 or more passengers
John Green	CM	Yes	9	Propose tariff for 6 seater vehicles
Alan Gardener	TD	Yes	10	Increase in fares supported but not the flag rate
Castle Taxis	CM	Yes	11	4-10% increase on T1 and 20% increase on T2
Kevin Lee	BT	Yes	12	5p per mile (pm) T1, 10p pm T2, 20p pm T3 and proposal of 4th tariff for multi seater vehicles

Ronnie Ingledew	TD	Yes	13	Would like a multi seater tariff
Ken Muckle	CM	No	14	Does not agree as most companies/proprietors are currently discounting fares. Feels this would exploit customers
Steven Friberg	CM & WD	No	15	Suggests the Castle Morpeth tariff should be applied to all zones as believes is the cheapest and the multi seater tariff should be scrapped
Malcolm Skinner	BV	No	16	Suggests that at a meeting of the BVTA 17 members voted against an increase to fares and would not like a joining of the zones

Ref: [REDACTED]
1 message

Shaun Brotherton <[REDACTED]>
To: "licensing@northumberland.gov.uk" <licensing@northumberland.gov.uk>

22 November 2017 at 17:54

Dear Sir,

RE: WD77 : Your letter dated 14 November 2017

In relation to the proposed consideration for tariff increase; I have to say I do not support the idea of increases.

Although us as drivers do work long hours and an increase would be beneficial to us all, I do think that it would have a detrimental impact on customers who are already struggling to make ends meet (As are we), and could result in fewer people using us. We already took a hit when they moved the taxi rank off the high street so to risk another hit would in my opinion put sole traders out of work and allow large firms to take over.

I do think reduced operating costs for owner drivers (sole traders) should be considered. I recently put my own hack on the road this year and paid out close to £10,000 to do so if including the car purchase with that price. Just a thought to help remove barriers to work.

Yours sincerely

Shaun Brotherton

Sent from Mail for Windows 10

11/22/2017

Northumberland County Council Mail - Tariff increase

2

NORTHUMBRIA
Northumberland County Council

Licensing Unknown <licensing@northumberland.gov.uk>

Tariff increase

1 message

Rob Winship <~~robwinship@northumberland.gov.uk~~>
To: licensing@northumberland.gov.uk

22 November 2017 at 13:46

Hi there with regards to the letter i have received from yourself about the proposal of a tariff increase. I think the introduction of a multi seater tariff would be a great idea as I'm an 8 seater hackney carriage and only get the same rate wether i carry 1 or 8 passengers which is ever so slightly wrong.
Many thanks
Rob Winship
Sent from my iPhone

11/24/2017

Northumberland County Council Mail - Hackney Carriage Tariffs

3



Licensing Unknown <licensing@northumberland.gov.uk>

Hackney Carriage Tariffs

1 message

Gareth Flint <[REDACTED]>
To: Taxi Licensing <licensing@northumberland.gov.uk>

23 November 2017 at 20:58

Dear Tasmin Hardy

In response to your letter regarding an increase in the hackney carriage tariffs, I would like to see a 12% increase in the Tynedale Zone, in line with the UK inflation rate over the last 5 years. Additionally I would like this increase to be applied through the running mileage rate, and have no change to the flag.

Many thanks

Gareth Flint
TD2098/TD67

11/27/2017

Northumberland County Council Mail - Hackney Carriage Tariffs

4



Licensing Unknown <licensing@northumberland.gov.uk>

Hackney Carriage Tariffs

1 message

Melvyn <~~mel@mel-silcock.co.uk~~>

To: "licensing@northumberland.gov.uk" <licensing@northumberland.gov.uk>

27 November 2017 at 14:34

Thank you for your e-mail re the possible increase in the above. I believe an increase in the region of 8% would be appropriate. However, I would also suggest that all Northumberland Zones be on the same tariffs. whether this is feasible or not, I am not aware but feel it would be a sensible move as we are all under the same authority.

Regards

Mel Silcock

Mel's Taxis TD57

FW: Email to council

1 message

alex hurst <~~alex.hurst@ready-pay.com~~>
To: "Hardy, Tasmin" <Tasmin.Hardy@northumberland.gcsx.gov.uk>

28 November 2017 at 11:45

Dear Tasmin,

Thank you for your letter WD10 and the opportunity to put forwards the case for a fare increase.

In the current rank of fares applied by local authorities over two miles, Blyth Valley ranks in the bottom 20% (position 308 out of 368) – link: <http://www.phtm.co.uk/newspaper/taxi-fares-league-tables>

Similar authorities charging fares as low as Blyth are Middlesbrough, Stoke on Trent and Hartlepool. These are huge population areas in comparison. Blyth Valley drivers are charging amongst the lowest fares in the country and this should really changed as soon as possible. Presuming there will not be another price increase for another four years, I'd propose an overall 10 % increase to bring is into line with North Tyneside Hackney Carriage rate (ranked 205 in the national list).

In addition I don't see why Morpeth and Wansbeck have such higher rates than BV. All of the three zones for South East Northumberland should be brought into line so they are the same. It is bizarre that a customer can travel from Blyth rank to Morpeth, and return but be charged different fares each time. I would propose all of the three zones charge the exact same tariff and the highest flag, mileage and waiting time be used from each, with the increase, to form the new tariff. Why should people in Ashington pay more than people in Blyth? It's illogical.

Finally since our last fare increase every local authority bar Newcastle has increased their fares. In Northumberland we are lagging behind our regional competitors.

I would urge you to apply the increase as soon as possible. I am happy to answer any questions or discuss any of the ideas above if need be.

Regards,

Alexander Hurst
Managing Director
ReadyPay Limited

PHOENIX

w: www.phoenixtaxi.net

p: www.pinterest.com/wearesparkle/phoenix-taxi

f: www.facebook.com/PhoenixTaxis

t: @phoenixtaxi

m: 01670 540222

dd: 01670 540222

Taxi bookings: 01670540222

Northumberland Taxi & Coach Centre

South Albion Retail Park

Blyth

Northumberland

NE24 5BW

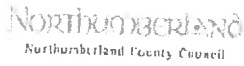


Please consider the environment before printing this e-mail

11/27/2017

Northumberland County Council Mail - Hackney carriage tariffs

6



Licensing Unknown <licensing@northumberland.gov.uk>

Hackney carriage tariffs

1 message

Scott Gillie

To: "licensing@northumberland.gov.uk" <licensing@northumberland.gov.uk>

24 November 2017 at 17:52

Ref: BT24

Dear Tasmin

Has an increase in tariffs been proposed by the Berwick Taxi Association ?

I would welcome a much needed increase in the Tariffs for the Berwick zone.

I would suggest making the Tariffs the same for all the Northumberland zones, failing that I think a 15% increase on mileage would be fair.

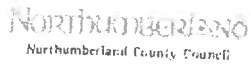
I also think that a further 4th Tariff could be included for vehicles carrying more than 4 passengers, say + 20%, to help compensate for the extra cost of these vehicles and the added wear and tear and time more passengers cause, this seems to be a system employed successfully by other local authorities.

Yours Sincerely

Scott Gillie
Border Villager Taxi

11/27/2017

Northumberland County Council Mail - Hackney Carriage Tariffs



Licensing Unknown <licensing@northumberland.gov.uk>

Hackney Carriage Tariffs

1 message

Shebul Miah <[REDACTED]>

To: "licensing@northumberland.gov.uk" <licensing@northumberland.gov.uk>

26 November 2017 at 14:32

Hello I am writing regarding the tariff increase. I would happily support this change in tariff. Thank you.

Kind Regards

Ashik Miah

Zafar Sharif
 Greencroft
 Brunton Road
 Dinnington
 Newcastle upon Tyne
 NE13 7AJ
 23rd, November, 2017
 Your Ref: Hackney Carriage Tariffs

Dear Tasmin,

With regard to your letter dated 14th November, 2017 which I received today on the 23rd

Since the last fare increase our running costs have risen by the following -

1. Taxi Insurance has gone up on average by 200 %
2. Fuel has risen by at least 50% and is on the increase again
3. Maintenance and repairs have gone up by 100%

Yet Tariffs have remained the same.

I would like to propose the following:-

1. An Annual Review of the Tariffs from 1st to 31st August each year with any increase to be implemented from the 1st September of that year
2. An immediate 10% increase across All Tariffs with the increase being implemented with a reduction in yardage than actual visible increase on flag fall
3. A percentage difference to be kept between All the Tariffs i.e. 20-25% between T1 and T2 and 50-60 % between T2 and T3
4. A new Tariff for vehicles carrying more than 4 passengers only to be used when there are more than 4 passengers or an easier way would be a new extra charge of
 £1.00 per person over 4 passengers on T1
 £2.00 per person over 4 passengers on T2
 £3.00 per person over 4 passengers on T3
 New Minimum fare for these multi seater vehicles of £1.00 per passenger.
 i.e. 5 passengers £5.00 minimum fare
5. A minimum fare for 1-4 passengers of £4.00
6. The current ridiculous situation where a fire extinguisher can have a "shelf life" in a shop or warehouse of five years but as soon as that extinguisher is put into a taxi its "shelf life" is one year, Why?
 Surely if it's manufacturer says it is usable for five years then That should be its shelf life in a Taxi, Or remove it from conditions as North Tyneside has done
 In Newcastle as long as the fire extinguisher gauge is in the green then it does not have to be replaced and so why is Northumberland forcing drivers to buy a new extinguisher every year and throw away a perfectly good one. Surely in the current economical and recycling climate

a common sense approach should be used. Tipping sites will Not accept fire extinguishers so how are we to dispose of them every year. That's 1 extinguisher times the number of licensees in Northumberland every year.

- 7 It's a similar situation with the first aid box, Why force it to be filled with up to date items when in practice we cannot use them ?
The argument that anybody trained can use them is flawed because any doctor or nurse not at work and hence NOT insured to treat people will Not administer any treatment for fear of being sued.
Any attending professional would have there own medical supplies and would not use our first aid kit again for fear of getting sued for using items they could not account for.
So again another useless item that should be removed from conditions.
- 8 Why does Bridge Street in Morpeth have to be closed numerous times during the year with major disruption for the Trade and General Public with road closures and diversions when the simple solution would be to host the events currently held on Bridge Street to be moved to the car parks next to the leisure centre.
That would mean a normal traffic flow with least disruption.

You may say this matter is for tariffs only BUT how else are we supposed to address these issues when you have a one sided dialogue with the trade ?
I would appreciate a response to the points I have raised at your earliest convenience.

Regards,



Zafar I. Sharif

Licensing Unknown <licensing@northumberland.gov.uk>

Hackney carriage tariffs

1 message

John Green [REDACTED]

To: Council Licensing <licensing@northumberland.gov.uk>

28 November 2017 at 12:32

propose tariffs for 6 seaters at present all tariffs are for 4 seaters
out of zone taxis are using 6 seater tariffs in morpeth zone

29/11/2017

Northumberland County Council Mail - Taxi fare increase feedback



Licensing Unknown <licensing@northumberland.gov.uk>

Taxi fare increase feedback

1 message

Alangardener300

To: licensing@northumberland.gov.uk, kst98@outlook.com

28 November 2017 at 21:54

Dear Licensing,

I'm writing in response to your letter requesting feedback about the possibility of a fare increase for taxis in particular those in the Ex Tynedale area.

Having spoken to many other Hackney drivers in an effort to get some consensus of opinion it appears that although the majority of drivers do support an increase, the general opinion was that most drivers were against an increase on the flag rate/meter start rate, which would have an impact on shorter journeys and have a major impact on public perception of value for money.

However, most drivers did support an increase on the mileage rate / a reduction in yardage for given any given cost. The latter of course would have a lesser impact on shorter/local fares, but a proportional impact on longer fares, where a marginal increase would not be so much of an issue.

So overall, an increase in fares is supported, but not on the flag rate.

I hope that these comments are given due consideration when any recommendations for an increase are made.

Regards

Alan Gardener



CASTLE TAXIS (MORPETH) LTD



Incorporating BROCKSBURN TAXIS and CASTLE PRIVATE HIRE
52 PARKSIDE GARDENS, WIDDRINGTON STATION, MORPETH NE61 5RP

☎ 01670 519898

Licencing, Stakeford Depot
East View
Stakeford
NE62 5TR

29th November 2017

Proposal for the Increase of Hackney Carriage Tariffs

Detailed below is a proposal from Castle Taxis for the increase to the Hackney Carriage tariffs.

Tariff 1 - Basis for Recommendation.

This proposal for T1 leaves the shortest journeys relatively unaffected, ca 4% rise, these are the more frequent journeys taken by older or more vulnerable customers, these are usually taxis out of need/necessity.

T1 longer journeys increase more rapidly (ca 9%) reflecting a positive change to the current pricing.

Tariff 1	Yardage			Miles				
	Flag	Flag	Interval	1	2	5	10	20
Current Fares	2.5	180	115	3.9	5.4	10.0	17.6	33.0
Proposal	2.5	180	104	4.0	5.7	10.8	19.3	36.2
			% Increase	4	6	8	9	10

Tariff 2 - Basis for Recommendation.

Over the last 15 years T2 has fallen significantly behind T1, currently showing only a nominal 10% upcharge versus T1.

T2 needs to be a charge that represents the unsociable hours it covers.

Proposal to increase T2 charges by up to 20%, thus creating an upcharge versus T1 of 25 - 35%.

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CASTLE TAXIS (MORPETH) LTD



Incorporating BROCKSBURN TAXIS and CASTLE PRIVATE HIRE
52 PARKSIDE GARDENS, WIDDRINGTON STATION, MORPETH NE61 5RP

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Tariff 3 - Basis for Recommendation.

Tariff 3 should increase such as to keep it at 2 times tariff 1.

Tariff 3

	Flag	Flag	Interval	1	2	5	10	20	
Current Fares	4.4	90		115	7.3	10.3	19.5	34.8	65.4
Proposal	4.8	90		104	8.0	11.3	21.5	38.4	72.3
			% Increase		10	10	10	10	10

No changes are proposed for waiting times or peripheral charges.

D Routledge (Proprietor)

29/11/2017

Northumberland County Council Mail - RE Tariff Increases



Licensing Unknown <licensing@northumberland.gov.uk>

RE Tariff increases

1 message

Kevin Lee

Reply-To: Kevin Lee <lee_kevin@yahoo.co.uk>

To: "licensing@northumberland.gov.uk" <licensing@northumberland.gov.uk>

Hi Tasmin

First of all i would like to thank you and your staff for processing taxi plate BT29 on Monday 27th November very quickly. Now for tariff increases for the Berwick zone.

Tariff 1 is £1.90 start which i would like to see remain the same but an increase of 5p per mile.

Tariff 2 is £2.50 start which i would also like to remain the same but an increase of 10p per mile due to night time working.

Tariff 3 is £3.30 start which i would like to remain the same but an increase of 20p per mile due to work Christmas and new year period. I would also like to propose a 4th tariff for vehicles that carry 5 to 8 passengers. This would be the same as my proposed tariff 2 but with a 20p per mile increase.

I really dont think its fair to carry 8 passengers for the same price as 1 passenger.

Regards

Kevin Lee

1st cab

Berwick upon tweed

28 November 2017 at 19:25

29/11/2017

Northumberland County Council Mail - Hackney Carriage Tariffs



Licensing Unknown <licensing@northumberland.gov.uk>

Hackney Carriage Tariffs

1 message

Ronnie Ingledew

To: licensing@northumberland.gov.uk

28 November 2017 at 21:57

Hi Tasmin

I would like a tariff rise- my only concern would be that other operators wouldn't impose it. I would like to see a larger tariff for vehicles carrying more than 4 passengers. At the moment I can only charge the same as a 4 seater when I carry 8 passengers. Would it be possible to get something similar to what they have in Blyth Valley, where they have an extra 3 tariffs for 5 or more passengers.

Thanks

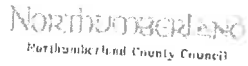
Ronnie Ingledew

Sent from my iPad

12/1/2017

Northumberland County Council Mail - Tariff increase

14



Licensing Unknown <licensing@northumberland.gov.uk>

Tariff increase

Kenneth Muckle

To: "licensing@northumberland.gov.uk" <licensing@northumberland.gov.uk>

1 December 2017 at 11:22

I wish to advise that I not in support of an increase at this present time.

Increases in my opinion should be in April to coincide with budget and new financial years of authority and hm.

Christmas Increase exploits customers at time when they are struggling financial burdons and then effects trade massively in the early months when trade is poor.

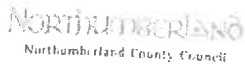
I can see no benefit other than greed/exploration when the trade is massively discounting fares anyway - just look at fare discounts, everybody seeking discounts/set fares etc etc getting to stage whereby is a meter ever used

Kenneth Muckle

12/1/2017

Northumberland County Council Mail - Fwd: Hackney carriage tariffs

15



Licensing Unknown <licensing@northumberland.gov.uk>

Fwd: Hackney carriage tariffs

Steven <[REDACTED]>
To: licensing@northumberland.gov.uk

30 November 2017 at 17:41

Sent from my iPhone

Begin forwarded message:

From: Steven <stevenfriberg@aol.com>
Date: 30 November 2017 at 17:41:14 GMT
To: david.sayer@northumberland.gov.uk
Subject: Hackney carriage tariffs

Hi David

We got letter asking about tariff increase

Really the cheapest tariff is I believe on castle Morpeth

Thinking this could be applied to all

The Blyth tariff is only one that has
Tariff for multiple seats

It should be scrapped as it's unfair on taxis in other areas

Cheers

Steven Friberg

Sent from my iPhone

Re:

2 messages

m-skinner1@sky.com [REDACTED]
Reply-To: [REDACTED] <[REDACTED]>
To: Tasmin Hardy <tasmin.hardy@northumberland.gov.uk>

27 November 2017 at 16:26

At our last meeting with you top of our agenda was the zones and tariff charges and we said that the result of the debate was that there would be no increase on the tariff or joining of the zones. 17 members were present so would you take that number as a block vote or would you prefer a individual vote via a email or phone call.